## **MUKUND KUMAR THAKUR**



ACADEMIC PROFIL	Ε			
PGDM Marketing	8.70 CGPA	Jagdish Sheth School of Manageme	ent, Bengaluru	2025
B.A. (Hons.) Sanskrit	81.89%	Motilal Nehru College (University of Delhi), Delhi 202		
Class XII (CBSE) 60.00%		Government Boys Senior Secondary	y School, Dilshad Garden	2018
Class X (CBSE)	77.90%	Government Boys Senior Secondary	/ School, New Seema Puri	2016
AREAS OF STUDY				
		sign Thinking, Market Research, Marketing A		anning,
INTERNSHIP(S)	ess roois, E-commerce category	management, Customer Experience, Digital		.1 Years
Tulande Online, Nami	ihia	Digital Sales Intern	June 2024 – Septen	
•		le app, and collecting data to enhance user	8	
<ul><li>Developing an omnie</li><li>Increasing daily visit</li></ul>	channel marketing strategy to boo	st engagement, sales, and customer retentions 34 in June 2024 and contributed to a 208% si	on.	
¥¥ ;	l of Management, Bengaluru	Digital Marketing Intern	February 2024-A	April 2024
	Optimization (Analyzed Website tra Nebsite User Engagement time by	affic through tools like Google Search Consol / 60%.	e, Google Analytics, SEMrush a	and Hotjar)
Stackruit, Bengaluru		Sales Development executive	October 2023-Decem	nber 2024
		old emailing. Conducted initial phone screen	ings with prospective candidate	s.
<ul> <li>The Lead Generation</li> <li>Online Strikers, Delhi</li> </ul>		SEO Executive	January 2019-Ma	arch 201(
· · · · ·		ove website visibility in search engine results		
	ate effective SEO campaigns.	we website visibility in search engine result	s. Conducted Reyword research	i, analysic
<ul> <li>Increased organic tra</li> </ul>	1 0			
ACADEMIC PROJEC				
	re Project (MomentumPro)			
		ore for performance-driven sportswear, focus	sing on user-friendly web desigr	n and high
quality sports t-shirts	S.			_
		3.62% CTR through Google Ads and SEO op	ptimization via Google Search C	Console.
	ysis (Design Thinking)			
-		ng opportunities for enhanced customer enga	agement through a tailored mobi	ile app and
<ul> <li>user-friendly kiosk sy</li> <li>Applied design think</li> </ul>		n solutions with Croma's brand identity, show	versing the ability to address re-	al-world
retail challenges.	ing principles to innovate and angi	r solutions with croma's brand identity, show	casing the ability to address rea	
Social Media Analysis	s (Sprinklr)			
Analyzed Under Arm	nour's social media performance, i	revealing an average Instagram engagement	t of 1.92K per post and a 15.04°	% increase
in positive mentions				
	ons related to service quality, lead	ing to recommendations for improving custor	ner service response and engage	gement
strategies.	Health - Lohit Enterprise (Sale	es and Distribution Management)		
		nent and swift communication across multiple	EMCG brands	
		atering to over 300 supermarkets and mainta		
CERTIFICATIONS	· ·			
Channel Management a	and Retailing	IE Business School		2024
		Infosys		2024
Welcome to E-commerce G		Global Business School of Network (DHL)		2024
Introduction to Generati		Google		2023
Google Ads - Measuren		Google		2023
Advance Internet Marke		Delhi Institute of Digital Marketing (DIDM)		2019
POSITIONS OF RES				
	Member of External Relations a			2023-2025
	• Facilitated successful campus placements by effectively liaising with recruiters, leading to an increase in student			
JAGSoM,	placements.			
Bengaluru	5	pment workshops and leadership training s	essions, significantly enhancing	g students
J	employability and leadersh	nip skills.		

	Global Doctoral Consortium Volunteer         2023           • Played a pivotal role as a core volunteer in a global doctoral consortium, ensuring smooth event coordination.			
Motilal Nehru College (DU)	<ul> <li>Secretary, Sanskrit Department</li> <li>Successfully organized multiple online Sanskrit language programs to promote cultural awareness and linguistic proficiency.</li> </ul>			
ACCOMPLISHMENTS				
Competitions and Activities	<ul> <li>2<sup>nd</sup> place winner at Solvathon for innovative e-waste management solution, presenting the e-flash idea.</li> <li>Achieved 3<sup>rd</sup> place in a case code competition with a solution for the Air France case.</li> <li>Best trainee Award won in Delhi Institute of Digital Marketing.</li> <li>1 Year Fellowship Program (Global Business School of Network &amp; DHL)</li> </ul>			
SKILLS	Google Search Console, Google Analytics, Google Ads, MS-Excel, PowerBI, Shopify, HotJar, Wordpress			

## JAGSoM Placement Season 2024-2025